

PRIVATE SWIM LESSONS

All of our swimming teachers have completed the Finnish Swimming Teaching and Lifesaving Federation's (FSL) swimming teacher's degree. Uimaseura Aquila ry has a group accident insurance that covers all of our swimming schools and courses for children.

NOTICE!

All questions related to private lessons to Uimaseura Aquila's email: <u>uimakoulut@uimaseura-aquila.fi</u>. This way we can ensure you a quick response.

Before enrolling, take your time to carefully read the guidelines listed below.

WHAT ARE PRIVATE LESSONS?

Private lessons refer to **swim lessons where the swim teacher only teaches one swimmer or only a few swimmers at a time**. Private swim lessons are always **tailored according to the swimmer's own skill level** – reinforcing what was learned earlier, developing new abilities and strengthening swimming confidence.

Private swim lessons are therefore suitable for almost everyone: **from beginners to slightly more experienced swimmers who want to improve their body control in water**.

ENROLLMENT

You can enroll in a private lesson via Uimaseura Aquila's MyClub -platform, at:

https://uimaseura-aquila.myclub.fi/flow/events/public

You can create accounts into the MyClub -platform only after enrollment opens.

Please notice that in MyClub, every child is enrolled individually with their own personal account. If you're enrolling more than one child for a private lesson, **make every child their personal account**.

In additional information, remember to mention any factors that might affect health or learning during a private lesson.

NOTICE! Add in your own phone number. This way we can ensure quick communication in sudden situations, such as illness or cancelations.

A step-by-step guide for enrollment can be found in another file.



PAYMENTS

Payments are paid **directly** upon enrolling via an online bank service.

NOTICE! If the payment isn't made within one (1) hour of enrolling, the place is not reserved and is freed to the next enroller.

TERMS OF CANCELATION & CHANGE

A private lesson can be canceled or changed one week (7 days) prior to the beginning of the private lesson. In cancelations, the payment will be returned minus a 5 euro service fee. The private lesson can only be changed if another private lesson has room for a change.

A private lesson cannot be canceled or changed less than a week (7 days) prior to the beginning of the private lesson. An uncanceled private lesson will be charged full.

If a lesson needs to be skipped due to sickness or injury, the unused lesson will be reimbursed – **a medical certificate is required**.

Uimaseura Aquila ry only reimburses the private lessons that are covered by the duration of the medical certificate. A canceled private lesson cannot be rescheduled.

Cancelations only via email: uimakoulut@uimaseura-aquila.fi

ENTIRELY CANCELED PRIVATE LESSON

If the private lesson is not organized for some reason, we will notify the enrollers before the private lesson's start via email. In this case, payments will be returned full.

ADDITIONAL INFORMATION

PRIVATE LESSONS FOR CHILDREN

A private lesson begins with taking attendance outside and ends when children are returned to the same place. **The guardian has to be present during returns**. If the guardian is late, our personnel will stay and wait with the child for the guardian to arrive.

If the child can **independently** come and go from the lessons, **fill in "kyllä" (yes) for "lupa itsenäiseen liikkumiseen" when enrolling**. If you haven't filled in "kyllä", the child will wait for their guardian after the lesson to ensure safety.

Puistotie 9-11 48100 Kotka Y-tunnus 2631057-6



A child will need **a swimsuit, towel, a small sauna towel and personal hygiene products**. **Swimming goggles and caps** are optional. We recommend tying longer hair up.

During summer, the swim teacher is assisted by a swim assistant that looks after the child in the changing room and showers.. The changing room depends on the gender of the swim assistant. A child can go to the other changing room independently. The swim assistant or teacher must be informed about this arrangement during the first lesson. **Uimaseura Aquila ry does not arrange an assistant to the other changing room**.

The swim teacher / assistant stays in the immediate vicinity of the sauna to supervise.

Guardians can go swimming during the lesson by buying a ticket at the cash register or using their own wristband-ticket. **Guardians can not enter the pool area without paying an entry fee** (a single ticket or own wristband-ticket).

We wish that the child can learn without distractions – guardians that are present need to offer the child room to focus. A guardian cannot stay in the pool with the child during the lesson.

PRIVATE LESSONS FOR ADULTS

The lesson begins by Kotkan uimala Katariina's front doors. Wait for the swim teacher to arrive.

You will need **a swimsuit, towel, a small sauna towel and personal hygiene products**. **Swimming goggles and caps** are optional. We recommend tying longer hair up.

Other people can go swimming during the lesson by buying a ticket at the cash register or using their own wristband-ticket. **Other people can not enter the pool area without paying an entry fee** (a single ticket or own wristband-ticket).

We wish that you can learn without distractions – other people that are present need to offer you room to focus. Other people cannot stay in the pool with you during the lesson.

For further information, contact <u>uimakoulut@uimaseura-aquila.fi</u>